

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 FEBRUARY 2014 – 30 APRIL 2014

SERVICE	Complete	Delayed but rescheduled	Total Of ACTION PLAN NUMBER
CHILDREN & FAMILIES	0	2	2
CUSTOMER & SUPPORT SERVICES	1	2	3
ECONOMIC DEVELOPMENT	5	0	5
FACILITY SERVICES	3	0	3
IMPROVEMENT & HR	7	0	7
PLANNING & REGULATORY SERVICES	1	0	1
ROADS & AMENITY SERVICES	0	1	1
STRATEGIC FINANCE	5	5	10
TOTAL	22	10	32

RECOMMENDATIONS DUE AFTER 30 APRIL 2014

SERVICE	Complete	On Course	Delayed but rescheduled	Total Of ACTION PLAN NUMBER
ADULT CARE	0	2	0	2
CHILDREN & FAMILIES	0	3	1	4
COMMUNITY & CULTURE	0	4	0	4
CUSTOMER & SUPPORT SERVICES	0	4	0	4
ECONOMIC DEVELOPMENT	1	2	0	3
EDUCATION	0	6	0	6
GOVERNANCE & LAW	0	5	0	5
IMPROVEMENT & HR	0	5	0	5
PLANNING & REGULATORY SERVICES	0	4	0	4
STRATEGIC FINANCE	0	6	0	6
TOTAL	1	41	1	43